

2015 Online Summer Camp Registration Frequently Asked Questions (FAQ's)

Q: How can I sign up for camp?

A: Beginning October 15, 2014 at 12:00am, units may go to the Greater St. Louis Area Council Website <http://stlbsa.org/activities/camping/summer-camps/> and begin the process. Once on this page, select either Boy Scout Summer Camp, Cub Scout Summer Camp or Venturing Summer Camp to see the available camping opportunities.

Q: Do I need to create a login and password?

A: Yes. A login (e-mail address) and password (reservation number) will be required when setting up a reservation. Set up will be completed during your first use of the online reservation system. This login and password will be for the entire unit. Each unit will need to select who will have access to the registration system.

Q: What is the reservation fee amount?

A: The reservation fee amount for regular Boy Scout Summer Camps, Venturing Camps, Catholic Adventure Week, Webelos Week Long Camps, and Webelos Mini-Camps is \$100/per unit. There is no longer a \$10 per youth reservation fee. The reservation fee is non-refundable. The reservation fee will be applied to the balance due on the first payment schedule deadline. This does not include Specialty Camps, NYLT, Parent and Pal, and Day Camps, because those camps are individual, not unit reservations.

Q: Is the Online Summer Camp Registration Process first come, first served?

A: Yes. The Reservation period will begin October 15, 2014 at 12:01am and end December 31, 2014 at 11:45pm.

Q: When I go online to make my unit's reservation, will I select three options like the lottery in the past?

A: No. As mentioned above, the online software is real time and allows units to select from an available list, so you'll immediately know your camp information.

Q: If I don't make a reservation until after December 31, 2014, is there a reservation fee of \$100 still required?

A: No. After the end of the Reservation period on December 31 at 11:59pm, there will no longer be a reservation fee required for new units or youth signing up for camp.

Q: When do units start paying for individual Scouts and/or adult leaders?

A: Any time after January 2, 2015 at 9am.

Q: Is the unit leader the only person that can make payments for individuals attending camp?

A: No. Each unit creates a login (e-mail address) and a password (reservation number). This e-mail and reservation number is the way to access a unit's registration to make payments and changes. It is up to the unit to determine who is allowed access to their unit's account.

Q: Will we receive a refund if the Scout or adult leader is not able to attend Summer Camp?

A: There are typically no refunds; however, refunds may be given in rare circumstances including medical emergencies. If a refund is sought, the refund request form must be filled out and submitted to the camping department by August 30, 2015 for consideration. Additional documentation or information may be requested.

Q: When do we sign up for Merit Badge classes?

A: Merit Badge class sign up will be done online through the unit's reservation login. A leader can sign up a youth for Merit Badges once his camp fees have been paid in full. The online registration system will let you know the available space for each merit badge class.

Q: Is there a tutorial on how to complete the online registration?

A: Yes. When you are in the Online Registration System, you will find a Red "Help" Button in the upper right hand corner on each page that will provide you with all the details on how to complete that page.

Q: I have started more than one online registration. How can I delete the one I do not want?

A: The only way to delete the extra registration is to e-mail dawn.ralls@scouting.org with the e-mail address and reservation number you would like deleted.

Q: How do I go back to a previous page to make a change?

A: You will need to re-login to the Online Reservation System with your e-mail address and reservation number.